



MAINTENANCE AND SERVICE CONTRACT



Unit B
Longridge Trading Estate
Mobberley Road
Knutsford, Cheshire
WA16 8PR

Introduction

This is a Maintenance Plan which is paid monthly to avoid large unexpected repair and service bills, even on wear and tear items such as brakes, clutches, water pumps, alternator belts, window regulators and much more.

Have you ever had an after market warranty policy that you tried to claim on only to find the claim was rejected on the basis that the failure had been caused due to wear and tear?

Sports & Classic have been dealing with these types of warranty companies for a number of years now and the wear and tear exclusion clause is being used all too often.

Think about how these companies work, they do not even want a garage to inspect the vehicle or do a health check on the vehicle before the cover begins, they have a lot of outlay such as staff, offices, telephones, engineer reports and advertising before they even look at your problem all for around £400 to £600+ a year.

We have decided to start our own Maintenance Plan for many reasons, including but not limited to the increased motoring costs and the fact that the only warranty we feel adequately covers most items is the official Porsche warranty, which has recently had a price increase to roughly £1400 a year. To add to this expense you can now only get the car serviced and repaired in the Porsche dealer network.

This equates to roughly £1400 warranty and £500 servicing costs, that's £1900 a year on average with no wear and tear items such as clutches or brake pads included.

We have created an alternative which may suit owners who do not want to be paying inflated warranty prices, but want a level of protection should the worst happen, the Sports & Classic Maintenance Plan offers just that.

**IN THE INTERESTS OF CLARITY THIS IS NOT AN INSURANCE OR BREAKDOWN
WARRANTY POLICY**

What is included?

The materials and labour for all scheduled servicing for one year are included in the Maintenance Plan. Any parts of the vehicle found to be faulty will be charged to you but the labour and any consumables for your annual servicing are covered by the Maintenance Plan including all oils, spark plugs, air filters, wiper blades, oil filters, fuel filters, cam belts and more.

All labour charges associated with any repairs to the vehicle during the period of the Maintenance Plan are covered, you will only pay for the parts of the vehicle required to repair any faults during the period of the Maintenance Plan.

Any air-conditioning gas that is required for an air-conditioning repair will also be covered by the Maintenance Plan (a saving of £60 plus VAT).

Finally you will be entitled to an annual MOT for your car.

Benefits

- ✓ No age limit on vehicle being accepted.
- ✓ No limit on vehicle mileage.
- ✓ Payment plan spread over 12 equal monthly payments.
- ✓ Priority booking and no waiting for engineers report to authorise repairs.
- ✓ The Maintenance Plan is transferrable when you sell the car (as long as it does not pass through a motor trader).
- ✓ 12 month warranty on any parts fitted to your vehicle under the Maintenance Plan.
- ✓ Courtesy cars available (subject to availability).

Exclusions

- ☒ Water ingress and associated damage to parts of the vehicle such as electrical equipment, interior trim panels and carpets.
- ☒ Any repairs required to the vehicle due to competitive motor sport, competition, misuse, over rev, corrosion, track, race, dynamometer and rolling road use or testing.
- ☒ Upgraded or performance parts fitted by any other supplier other than Sports & Classic (unless specifically approved by Sports & Classic).
- ☒ Any work sub-contracted to third parties such as internal automatic gearbox repairs, complex machining processes and the programming of electrical control units or keys.
- ☒ Any repairs required due to incorrect battery charging or connection of the battery polarity incorrectly.
- ☒ Any recovery costs for the vehicle or other personal costs whilst car is being repaired.
- ☒ Anything that is not deemed by Sports & Classic to be acceptable to the vehicle having regard to its age and mileage (as sometimes problems have to progress to be accurately diagnosed and repaired).

Please refer to the attached terms and conditions for a full list of all exclusions.

How do I take out the Maintenance Plan?

The vehicle must have full service history, if no service history is available then the vehicle will require a major service carried out by Sports & Classic at our highly competitive rates, at your expense.

The vehicle must have an inspection carried out at our workshop to ensure there are no pre-existing problems at a fixed fee of £150 plus VAT, however, if a major service is being carried out then there will be no additional charge for the inspection.

If the next service for the vehicle is due within 3000 miles or three months then the car must be serviced before being admitted to the Maintenance Plan, at your expense

Payment for the Maintenance Plan is via direct debit to Sports & Classic on the 1st of every month, with a twelve-month minimum contract, after 12 months continuation on the plan is effected by simply maintaining payments. Cancellation of the plan can be effected by cancelling the payments at any time after the minimum contract period.

Service Intervals

MODEL	YEAR	MAX ANNUAL MILEAGE (at std costings)	SERVICE INTERVAL
993	1993 - 1998	15,000	15k/12 months
996	Up to 2003	12,000	12k/12 months
996	From 2004	12,000	12k/24 months
997	From 2005	20,000	20k/24 months
Boxster	Up to 2003	12,000	12k/12 months
Boxster	From 2004	20,000	20k/24 months
Cayenne	From 2003	20,000	20k/24 months
Cayenne V6	From 2003	10,000	Variable

Examples of Repair Cost That We Have Seen

Repair	Labour	Parts	With Maintenance Plan	Without Maintenance Plant	Saving
Wheel Bearing (996)	£190	£70	£70	£260	£190
Clutch (Boxster)	£330	£290	£290	£620	£330
Clutch (996TT)	£550	£640	£640	£1,190	£550
Water Pump (997)	£240	£171	£171	£411	£240
Vario Cam (996/ Boxster)	£380	£190	£190	£570	£380
Alternator (Cayenne)	£480	£595	£595	£1075	£480
Window Mechanism (996/Boxster)	£90	£150	£150	£240	£90
Differential Bearings (996)	£800	£390	£390	£1,190	£800
Second Gear Fault (Boxster)	£700	£650	£650	£1,350	£700

What does it Cost?

There is an inspection fee of £150 for your first year followed by the monthly cost set out in the table below:

Model	Cost
993 C2/C4	£75
993TT	£80
996 C2/C4/C4S	£75
996TT/GT2/GT3	£85
Boxster	£70
Boxster S	£75
Cayman/S	£75
Cayenne/S	£80
Cayenne Turbo	£85
997 C2/C4	£75
997 TT/GT3	£85

All prices are subject to Vat.

Terms & Conditions

1. Definitions

- a. **Consumables** means oils, oil filters, spark plugs, air filters, fuel filters, cam belts, washer fluids and anti-freeze;
- b. **Exclusions** means those items or circumstances in which a required repair to the Vehicle will not be covered by the Plan set out in Clause 6;
- c. **Labour** means all in-house labour of Sports & Classic required to repair a Mechanical Breakdown for the Vehicle;
- d. **Mechanical Breakdown** means, at the discretion of Sports & Classic and with regard to the age and mileage of the Vehicle, the failure of a Part or highly likely failure of a Part of the Vehicle before its next scheduled service or the end of the Term, causing or likely to cause a sudden stoppage of its function for reason other than negligence.
- e. **Owner/Proposer** means the registered owner of the Vehicle forming the subject matter of the policy.
- f. **Part** means a component of the Vehicle that can be separated or attached to the Vehicle;
- g. **Plan** means the maintenance plan provided by Sports & Classic to the Owner for the Vehicle for the Term.
- h. **Proposal** means the proposal form identifying the Vehicle and any specific Exclusions or inclusions to the Plan.
- i. **Sports & Classic** means Sports and Classic Limited, whose address is Unit B, Longridge Trading Estate, Mobberley Road, Knutsford, Cheshire WA16 8PR.
- j. **Term** means the period of twelve months commencing on the date that the premium for the Plan is received by Sports & Classic, which will be stated on the Proposal.
- k. **Vehicle** means the vehicle bearing the VIN as specified on the Proposal.

2. Maintenance Plan

Sports & Classic will cover the Labour cost of any Mechanical Breakdown to the Vehicle, occurring within the Term, subject always to these terms and conditions, Definitions, Exclusions and the Term. The cost of any Consumables or Parts required to repair any Mechanical Breakdown will remain the responsibility of the Owner.

3. Service

Sports & Classic must service the Vehicle in accordance with the manufacturer's specification during the Term of the plan.

4. Inclusions

The following are included in the Plan:

- a. one MOT per year;
- b. one scheduled service in accordance with the manufacturers specification for the Vehicle per Term;
- c. Consumables as required for one scheduled service in accordance with the manufacturers specification for the Vehicle for the Term; and
- d. any air conditioning gas required during the Vehicle's scheduled service during the Term or required for any Mechanical Breakdown.

5. Loan Car

If the Vehicle suffers a Mechanical Breakdown during the Term and has not been repaired within 24 hours of its delivery to Sports & Classic the Owner will be entitled to request the use of a complimentary loan vehicle, subject to availability. The cost of petrol and obtaining your own comprehensive insurance for the loan vehicle remains the Owners responsibility.

6. Exclusions

The following costs are excluded from the Plan:

- a. any Consumables required outside scheduled servicing for the Vehicle during the Term for any Mechanical Breakdown;
- b. any Parts required for repairs for the Vehicle during the Term for any Mechanical Breakdown;
- c. repairs or maintenance to the Vehicles body, paint, glass, tyres, wheels, interior/exterior trim or which are required as a result of water ingress or its associated damage to the vehicle such as electrical equipment, interior trim panels and carpets;
- d. any Mechanical Breakdown to the Vehicle due to abuse, misuse, over rev, track, race, dynamometer and rolling road use or testing;
- e. any Mechanical Breakdown required to the Vehicle due to upgraded or performance Parts fitted by any other supplier other than Sports & Classic, unless such Parts are specifically included within the Plan on the Proposal;
- f. the cost of any work that must be sub-contracted to third parties on behalf of the Owner, such as for internal automatic gearbox repairs, complex machining processes and the programming of electrical control units or keys;

- g. any Mechanical Breakdown due to incorrect battery charging or connection of the battery polarity incorrectly;
- h. any recovery costs for the Vehicle or other personal costs of the Owner whilst the Vehicle is being repaired;
- i. any Mechanical Breakdown that is not reported to the Sports & Classic immediately after the fault is discovered;
- j. any Labour required as a result of overheating of any Part of the Vehicle, whether caused by a Mechanical Breakdown or not;
- k. any repair required as a result of a factory recall that has not been carried out to the Vehicle or the Vehicle being repaired, maintained or serviced in a way other than in accordance with the manufacturer's specification;
- l. any repair required as a result of any fault that existed prior to the commencement of this Plan or that could be covered under any other warranty or insurance policy;
- m. any repair required as a result of neglect, corrosion, any foreign matter getting into or onto a part, or freezing;
- n. more than three hours electrical diagnosis Labour per claim or four hours diagnosis Labour per claim for Mechanical Breakdown;
- o. any item listed as a specific exclusion from the Plan on the Proposal; and
- p. any claim caused directly or indirectly by any act of god, terrorism, intentional or accidental damage.
- q. any costs with regards to out of pocket expenses, losses or damages of any nature whatsoever, or claims for expenses due to a breakdown that could have been caused by sports & classic, any fees such as lawyers or specialist engineer's fees and costs.

7. Transfer of Plan

The Plan may be transferred with the Vehicle to a new owner for any unexpired period of the Term providing that the ownership of the vehicle does not pass through a motor dealer or trader at any time. There will be a fee of £35 plus vat as a contribution towards the cost of transferring the Plan.

8. Renewal

At the discretion of Sports & Classic, the Owner will be offered the opportunity to renew the Plan for the Vehicle without the need for any further inspection on the expiration of the Term at the applicable premium at that time.

9. Termination of the Plan

The Plan will be terminated automatically and no refund will be made to the Owner for any unexpired period of the Term (if any) upon:

- r. the sale of the Vehicle to a motor dealer or trader;
- s. the Vehicle being used for hire or reward (for example self drive hire or driving schools).
- t. the expiration of the Term;
- u. the Owner making any false or dishonest claim in respect of the Vehicle or being unreasonable, threatening or taking any action against Sports & Classic that adversely affects the ability of Sports & Classic to fulfil its obligations under the Plan;
- v. the Vehicle failing to remain taxed and roadworthy for use on the public highway; or
- w. the Vehicle having its odometer altered, disconnected or tampered with or Sports & Classic having reasonable suspicion that the Vehicles odometer has been altered, disconnected or tampered with.

10. General Conditions

- x. It is the Owners responsibility to arrange for the vehicle to be delivered to Sports & Classics premises during normal business hours for diagnosis and repair under this Plan.
- y. Sports & Classic is not liable for the costs of any Labour, Consumables or Parts used on the Vehicle by any other service provider for any reason during the Term.
- z. Sports & Classic will only repair the Vehicle using new Parts supplied by Porsche Cars Great Britain Limited (**PCGB**) or another original equipment manufacturer if available and the cost to the Owner will not exceed the list price as quoted by PCGB for such Part at the relevant time.
- aa. The Owner will not be permitted to supply any Parts for any repairs required under the Plan.
- bb. Any replaced Part from the Vehicle becomes the property of Sports & Classic.
- cc. The terms of this Plan cannot be amended or altered in any way without the written approval of Sports & Classic.
- dd. This agreement contains the whole agreement between the Sports & Classic and the Owner relating to the transactions contemplated between them and supersedes all previous agreements, whether oral or in writing. Except as required by statute, no terms shall be implied (whether by custom, usage or otherwise) into this document.
- ee. Sports & Classic and the Owner acknowledges that in agreeing to enter this agreement it has not relied on any express or implied representation, or other assurance made by or on behalf of any other party before entering into this

agreement. Sports & Classic and the Owner waives all rights and remedies which, but for this sub-clause might otherwise be available to it in respect of any such representation, or other assurance.

ff. This Plan is subject to the laws of England and Wales.

Proposal

Vehicle Registration Number:

Owner:

Address:

Vehicle Mileage:

Model:

VIN/Chassis Number:

Full Service History:

Transmission Type:

MOT Expiry Date:

Plan Expiry Date:

Exclusions from Maintenance Plan: In accordance with terms and conditions.

Performance Parts or Upgrades covered under Maintenance Plan:

Sort Code 40-44-38

Account Number 51259121

Bank Branch HSBC

I agree to be bound by the terms and conditions attached to this Proposal, which I have been provided with, read and understood.

Owner Signature

Date

Sports & Classic

Date



Transfer of Ownership

The unexpired portion of the Plan is transferable upon resale of the vehicle to a private individual provided that:

1. all documentation relevant to this Plan has been passed to the new owner;
2. the Vehicle has been serviced and maintained according to the policy requirements;
3. the details below are completed; and
4. this policy together with a cheque for £35 plus vat be sent to:

Sports & Classic Limited
Unit B
Longridge Trading Estate
Mobberley Road
Knutsford, Cheshire
WA16 8PR

within seven days of the transfer.

Original Owner's Declaration

New Owner:

Address:

Telephone:

Recorded Mileage at date of transfer:

Chassis Number:

Date of transfer:

Owner's Signature:

Date:

New Owner's Declaration

1. I have read and fully understood the contents of this Plan and agree to be bound by the terms and conditions of this Plan.
2. I understand that this Plan will not be transferred to me until such time as this document is validated by Sports & Classic and I am notified by Sports & Classic that they have accepted this request for transfer. Upon acceptance of the transfer I will take the place of the former owner and become the Owner under this Plan.

New Owner's Signature:

Date:
